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| Name: Addison Babcock | | | Section: E | Due Date: Oct 31 2013 |
| Day: | Unit: | Article Title: American Ground: Unbuilding the World Trade Center | | |

### What are the issues at the root of the clashes between the firefighters and the police?

The firefighters wanted to take their time cleaning up the debris so they could find as many bodies as they could and take care of them properly. The mayor was upset that the cleanup was taking too long and was giving the firefighters all the public sympathy so he brought the police in to share the duty.

### What other groups clashed and why?

Construction workers and engineers wanted to clean the mess up as quickly as possible. With all these different groups working together in a stressful situation, tribalism quickly formed. The families of the deceased got involved too.

### Why did it take so long for a sense of organization to develop at the site of the WTC collapse?

The groups would not recognize any authority over the site because they both felt they had a claim to it.

### What methods did the key players employ to lead through the tension and conflict in these different clashes?

The “penalty box” for when the firefighters got out of hand. The meeting with the families of the deceased was probably the most effective. It allowed Burton and Cote to see the emotions of the families rather than just read about them and ignore them.

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| Name: Addison Babcock | | | Section: E | Due Date: Oct 31 2013 |
| Day: | Unit: | Article Title: Conflict | | |

### What are the four types of conflict identified by Coon?

Approach-approach, avoidance-avoidance, approach-avoidance, double approach-avoidance.

### What is the simplest form of conflict? Most complex? Why?

The simplest is approach-approach because when both sides are positive you can easily lean to one or the other. The most complex is the double approach-avoidance because there so many factors to balance and consider.

### What are the author’s four suggestions of actions that may help the individual resolve a conflict? Are these good suggestions for group decision making too?

Don’t be hasty: Yes. Groups should take the time they need to make sure they get the important decisions right.

Try out decisions partially if possible: Yes. I don’t think this has to be a full trial either, just run through the scenarios in your imagination.

Look for compromises: Yes. Often times the best choice is in the middle of two extremes.

Just guess if you can’t pick: No. This is some really bad advice when making important decisions. You will regret your choice no matter what if you can’t justify your decisions.